

Hello!

It is with great pride that we inform you about the results of the satisfaction survey that we did recently:



Rating 5

(Excellent, on a scale of 1 to 5)



Safety



Communication



Cleaning



Meals



Transport



Methodology and pedagogical work



School curriculum



Technical services



Family Support Center (FSC)



ECA



Opening hours and period



School concept and philosophy



Projects developed throughout the year



Relationship between elements of the school community



Rating 4

(Good, on a scale of 1 to 5)



Annual Activity Plan (AAP)



Reception and administrative service

There was no parameter which evaluation was 3 or below 3.

There were several suggestions for improvement. Those where we will try to improve are:

- improve telephonic contact service;
- faster delivery of orders;
- more varied menus;
- introduction of new ECA.

It is not possible to meet all the suggestions for improvement for now, but they are not forgotten and, as soon as possible, we will try to answer them too!

Because your satisfaction is the children's satisfaction and, consequently, ours too!

Thank you very much for having contributed to the continuous improvement of the services provided by our school.



STAY SAFE!

